



Terms and Conditions

Cancellation

You must give at least 48 hours' notice if you wish to cancel or reschedule a lesson. In the case that the lesson is cancelled outside this period, the full lesson fee will still be charged and taken off your block of bookings. Only applicable to Private Lessons.

If the lesson is cancelled by us, we'll either rearrange your lesson or give you a full refund of the lesson fee which could also be used as credits towards your next invoice.

Termination of Lessons

Both parties are responsible for giving at least a term's notice (6 weeks) should you wish to cancel your lessons. For example, you must cancel in Autumn term 1 for it to take effect at Autumn term 2. Cancellation outside this period will result in a loss of your deposit and the remainder of lessons in your block.

Progress

Please note that the student has a responsibility to put into practice whatever is taught to make the required progress. We recommend a minimum of 30 mins practise per day or 30 mins up to 4 times every week.

Paying for your lessons

Our lessons are charged as a block of 10 lessons in advance and must be paid before lesson 1 and after lesson 9 or 10 to confirm recurring bookings. An invoice or a payment link will be issued prior to lesson 1.

Deposit

Please note that we hold a payment for 2 lessons as security deposit so your next invoice would be due for payment after lesson 8 if you are a new client and after lesson 10 for future lessons. Only applicable to Private Lessons.